

Annual Report

2021-22



Kalinga Eye Hospital

Dhenkanal

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From the Chairman's Desk



Hope you and your family are well and safe in these testing times. The world is facing an unprecedented scenario, and we, at Kalinga Eye Hospital, commend the effort of the front-line warriors who have gone above and beyond their call of duty to keep us all safe.

We started our journey 24 years ago, with a challenge to build an organization that would offer high quality eye care at affordable prices. This continued effort over the years, has helped us earn the trust of millions of people across the state, while staying true to our vision which imbibes the best practices in the sector while relying on continuous innovation and cutting-edge technology.

For FY 2021-22, due to the continued COVID-19 crisis, the momentum has remained in the dropped down state. However, we believe that the COVID-19 crisis is a temporary setback and we will bounce back

by showing better achievements from 2022-23 onwards. To rejuvenate the organization from this pandemic, our team has developed few mantras for the coming year by focusing on cost efficiency, operational optimization, and optimal growth rate.

As we move ahead on the path of value creation for all our stakeholders, I would like to commend the effort of our Doctors, Consultants, management and staff. I thank all the members of my team for their valued insights imparted to the institution. The trust and confidence of the community will fuel us in the path of excellence, and I look forward to this continued support.

Sarangadhar Samal
Chairman, Kalinga Eye Hospital

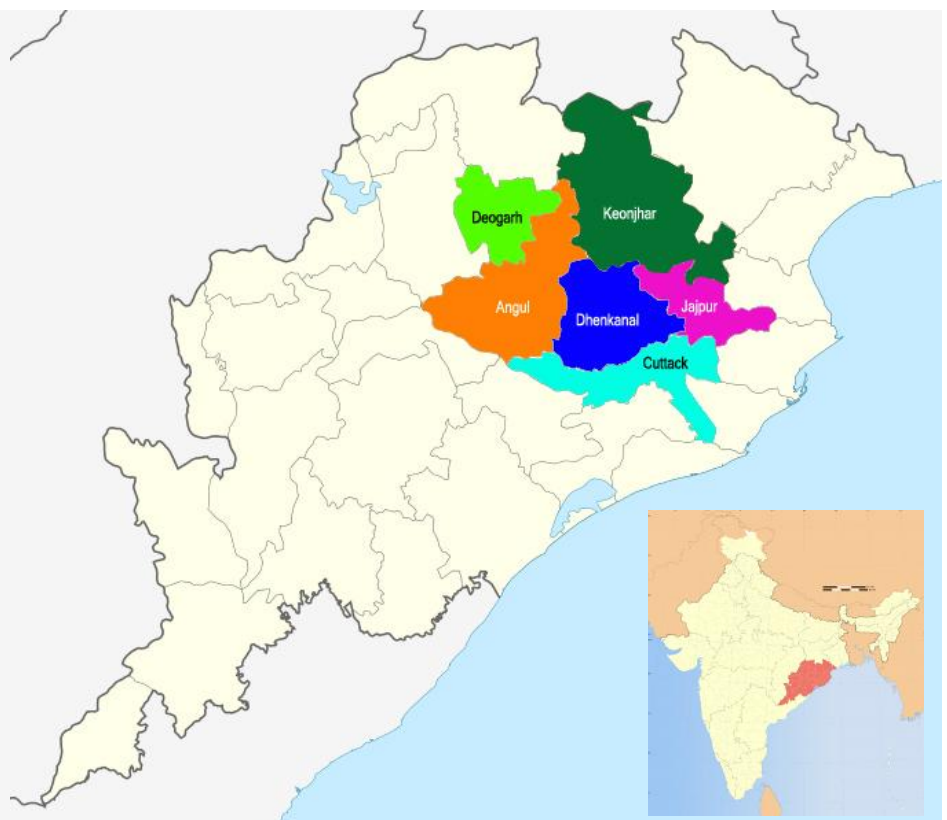
The Year at a Glance

April 2021 to March 2022



Our network

Being located at Dhenkanal town of Odisha state, Kalinga Eye Hospital serves patients of Angul, Deogarh, Keonjhar, Jajpur and Cuttack district of Odisha State.



Our team



Sarangadhar Samal
Founder Chairman



Sabita Swain
Director



Dharendra Kumar Mohanty
Director Training &
Administrator



Sunil Kumar Mishra
Deputy Director,
Innovation, Research &
Resource Mobilization



Dr. Kapil A Bhatia
Medical Director



Dr. Chandra Sekhar
Sahoo, Consultant
Ophthalmologist



Dr. Arun Kumar Samal,
Consultant Ophthal-
mologist



Dr. Arun Kumar Pani-
grahi, Consultant Oph-
thalmologist



Sabita Behera
Senior
Hospital Manager



Diptimayee Tripathy
Optical Manager



Kalpana Sahoo
Manager Pharmacy



Diptimayee Khuntia
Hospital Manager



Sadasiba Behera
Assistant Administrator



Mamata Singh
Optometrist



Lopamudra Sahoo
Vision Technician



Iti Samal
Senior OT Nurse





Providing care while ensuring safety

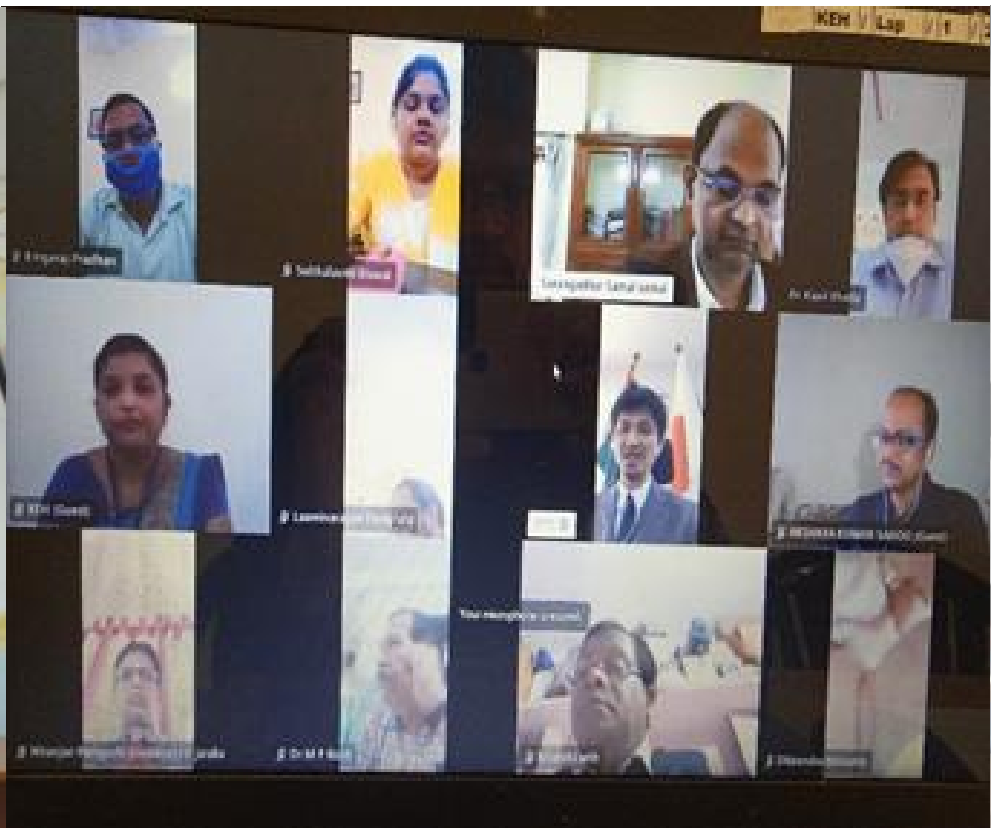
When the pandemic broke out, there was very little familiarity about the disease. Nation-wide

Lockdown was announced and there was no clarity on how long it would extend. Added to this, was the uncertainty caused by frequently changing government regulations that had to be complied with.

The main challenge before Kalinga Eye Hospital was to continue providing care, while ensuring the safety of staff and patients, without compromising quality. For this reason, Kalinga Eye Hospital attended only to emergency cases. Teleconsultation modality was put in place to cater to patients' urgent eye care needs, as travel was severely restricted. As the lockdown restrictions eased, Kalinga Eye Hospital resumed its operations in full swing. Adapting to the new normal, staff and patients quickly mastered COVID-appropriate behaviour. The newly developed

protocols were strictly adhered to, towards ensuring the safety of staff as well as patients. Staying true to the organisational ethos of sharing as a form of caring, these COVID protocols were disseminated to the wider ophthalmic fraternity through a series of webinars.

Providing care in a safe way during the pandemic required reforming the systems, restructuring the workflow and addressing the challenges that came with it. A scheduling system was put in place to smoothen patient intake which brought in better resource utilisation, offsetting the capacity reduction brought about by the revised protocols in the context of COVID. This had an added advantage of long waiting hours coming down and increasing the patient satisfaction to a large extent.



Providing better treatment to underprivileged children in Odisha

On September 24 (Friday), 2021, Mr. Nakamura Ken, Acting Consul General of Japan in Kolkata, along with the representatives of the recipient organization, National Youth Service Action and Social Development Research Institute (NYSASDRI) – Mr. Sarangadhar Samal, Director of NYSASDRI, Dr. Kapil A Bhatia, Medical Director of Kalinga Eye Hospital, Smt Sabita Behera, Hospital Manager and some guests, inaugurated “The Project for Universal Eye Health for Underprivileged Children in Odisha” via a virtual conference. Under the Grant Assistance for Grassroots Human Security Project (GGP) Scheme, NYSASDRI the mother NGO, was granted monies for the procurement of Vision Screener, Handheld Tonometer, Phaco Equipment, Pachymeter, Optical Biometer, Optical Coherence Tomographer (OCT) machine and a 32 seater bus for the Hospital. This advanced medical equipment supported by GGP Scheme will be utilized for the better treatment of almost 1,20,000 children/year and 6,00,000 children in a five year period. Along with them, a population of around 1,50,000 will become indirect benefi-

ciaries each year amounting to 7,50,000 in 5 years.

Mr. Nakamura expressed his deep appreciation and encouragement to NYSASDRI, stating about the works of the Organization in improving the eyesight of underprivileged children of Odisha. He also believes that the medical equipment supported through the Grant Assistance for Grassroots Projects (GGP) scheme will be utilized by the organization in providing better treatment and livelihood to the children and people of Odisha. Mr. Sarangadhar Samal, Director of NYSASDRI, expressed gratitude to the People and the Government of Japan and mentioned that, the modern and highly technological medical equipment supported by GGP will provide high quality treatment for all types of ophthalmological disorders to the underprivileged children of Odisha. The supported vehicle will help them to increase the outreach to the children and to make the treatment more convenient to reduce their transfer to hospitals far away.



Special eye camps for leprosy cured

Most of the leprosy cured people live in colonies with their families. Being outcast from healthy society due to the stigma of the disease they have accepted this isolated life with an idea of living in a world out of the world. They mainly thrive on cultivating vegetables and fruits, goat keeping, daily labour on farms, begging and as cleaning staff of the municipality. Previously it was very difficult to perform cataract surgery or other operations on these poor patients in general hospitals, again due to the stigma. So an eye camp

approach has been adopted to tackle the huge burden of cataract blindness in those with leprosy. In the initial phase, two eye camps were conducted in Dhenkanal, Angul & Deogarh districts. 266 people were screened during the camps from which 149 were provided with ophthalmic medicines, 64 were provided with refractive corrected spectacles and 65 were diagnosed with cataract.

Reaching out during pandemic

The lockdown and the associated restrictions posed a great challenge for outreach activities for all hospitals. Even Kalinga Eye Hospital was only able to conduct 176 free eye camps during the year, which is about 50% of its usual annual performance. Vision centres, though they remained closed for many months during lockdown and physical distancing matter. Hence in the entire year,

Kalinga Eye Hospital has able to help only 5663 needy & deserving people directly through surgical interventions and in this sight restoration activities International humanitarian organizations such as Sightsavers, SEVA foundations, GGP-Japan, Unite for Sight, USA and many more have extended their supportive hands.

NABH Certification

National Accreditation Board for Hospitals & Healthcare Providers, abbreviated as NABH, is a constituent board of Quality Council of India, set up to establish and operate accreditation programme for healthcare organizations. Formed in 2005, it is the principal accreditation for hospitals in India.

Ensuring quality at every stage of eye care delivery has always been a priority at Kalinga Eye Hospital ever since its inception. In recent years, there is an increasing trend of hospitals applying for NABH quality accreditation. Considering this as an opportunity to enhance the quality and efficiency of care delivery, Kalinga Eye Hospital also applied for NABH accreditation. Kalinga Eye Hospital had an extensive and strict onsite NABH assessment for twelve hours and the hospital came out successfully with 65 deficiencies, clearing the remaining 84 objective elements.

After clearing all 149 objective elements of the Eye Care Organization (ECO), finally on 4th April 2021, Kalinga Eye Hospital has received NABH entry level certification. The hospital will now apply for NABH full accreditation under ECO standards in the coming year.



Affiliated training centre under NCVRT

Skills, knowledge, and innovation are important driving forces of economic growth and social development in our nation. To further strengthen our nation, Kalinga Eye Hospital prioritizes education. Vocational (or skill-based) education is becoming increasingly important today, with many employers expecting new employees to have all of the practical skills that they need to start work. Vocational education is similarly critical for those who have to support their families immediately after senior secondary school.

On the subject of eye care, the status of eye care services is poorer in Odisha than in any other state in India. Eye care requires specific expertise, equipment, and training. One of the major barriers to eye care in Odisha is the absence of adequately trained eye care personnel, particularly the mid-level ophthalmic

paramedics (MLOPs) who help to share the burden from the ophthalmologists. After becoming affiliated with the Health Sector Skill Council for Vision Technician Course, this year Kalinga Eye Hospital became affiliated with the National Council of Vocational and Research Training (NCVRT) for five vocational training programmes, which include a six-month certificate course for opticians, a one-year certificate course in operation theatre technology, a one-year certificate course for nursing assistants, a one-year diploma course for ophthalmic assistants, and a one-year post-graduate diploma course in clinical optometry. Presently 12 students are enrolled under the one-year diploma course for ophthalmic assistants.



Inauguration of 6th Vision Centre

Kalinga Eye Hospital has launched its 6th Vision Centre in the Kamakshyanagar block of Odisha. The Vision Centre was inaugurated by the Director of the Institute Shri Sarangadhar Samal. With the prevailing conditions of the COVID-19 pandemic, the Vision Centre was launched virtually where members attended the inauguration through video calls and the staffs was physically present at the centre following all the strict protocols and safety measures as laid down by the government and local authorities. Since the onset of the COVID-19 pandemic and heavily fractured transport systems, many people are still unable to access eyecare easily. The launch of this Vision Centre plays a crucial role in addressing the unfulfilled eye health needs of these communities and adds to our commitment towards eradicating pre-

ventable blindness, said the Director of Kalinga Eye Hospital.

This primary eye care centre is equipped with state-of-the-art equipment, which will cater to the surrounding population of over 50,000 people, ensuring early interception and treatment to prevent preventable blindness in the region.

Vision centres are sustainable, accessible, primary eye care clinics that offer comprehensive services by trained optometrists or vision technicians at affordable rates. Services include primary eye care, referral services, follow-up and adequate awareness creation and eye health education in the community. This centre will remain open every day from Monday to Sunday by 9:00 AM to 6:00 PM.





Visit of Collector & his team

Senior officials of the district including Collector, Sh Saroj Kumar Sethi OAS(SS), Chief District Medical & Public Health Officer, District Emergency Officer cum Dy Collector, District Programme Manager- National Health Mission, and District Coordinator, Biju Swasthya Kalyan Yojana, have visited Kalinga Eye Hospital on 30.12.2021 to oversee the implementation of the Biju Swasthya

Kalyan Yojana (BSKY) Smart Cards. During the visit, the team has also interacted with the BSKY beneficiary patients, their attendants, hospital management and Swasthya Mitras for smooth functioning of the state Governments health assurance scheme.

Observation of special days

Eye sight is a greatest gift for any human being. It provides the blessing to view all the goodness on earth. World Sight Day draws attention towards eye issues. The aim of this special day is to remind the community that everyone counts to demonstrate the importance of taking care of our own eye health and to highlight the work still to be done in achieving access to eye care services for everyone.

Every year, the second Thursday of October

is celebrated as World Sight Day. The 21st World Sight Day was celebrated on October 14, 2021. This year, the theme was 'Love Your Eyes'. The theme signifies the importance of every eye and ultimately contributes to spreading awareness on eye care and cure. Besides World Sight Day, Kalinga Eye Hospital has also observed World Diabetes Day, Independence Day, Republic Day, and World Day against child labour.

Spreading happiness



Gopal

Sixty year old named Gopal lives with his wife in Dhenkanal district of Odisha. He is a daily wage worker. About two years ago, Gopal developed eye health issues. He had blurred vision and with time it was getting difficult for him to cope with it.

Gopal's neighbour advised him to visit Kalinga Eye Hospital Vision Centre located at Khajuriakata and get his eyes examined. After the screening at the centre, it was found that Gopal had cataract. He was referred to the base hospital for surgery.

After the surgery, along with vision, Gopal has regained his confidence in life. He is pleased to know that he would not be dependent on anyone else anymore.



Mamata

65-year-old Mamata is a daily wage labourer and lives with her son in Angul, Odisha. Thrice a week, Mamata would walk up the hill to collect dry leaves and branches that were used as fuel.

Mamata was diagnosed with cataract in the eye screening camp organised by Kalinga Eye Hospital in her village. She was referred to the base hospital and was operated for the cataract-removal surgery. "Cataract had really affected me in many ways. I could not even do my day-to-day work before the surgery. However, since I can see clearly now, I wait to go back to my normal life," says Mamata.

Volunteer



As a Global Health Volunteer, Shirin Amlani, from Georgia, USA, has volunteered at Kalinga Eye Hospital through Unite for Sight, USA, Her volunteering period was March 16-29, 2022.

Guest visited

1. Saroj Kumar Sethi OAS(SS), Collector & District Magistrate
2. Ashok Kumar Dash, Chief District Medical & Public Health Officer, Dhenkanal
3. Snigdha Chhaya Mohapatra, OAS(JB), Dy Collector.

Achievements

KALINGA EYE HOSPITAL

Celebrating 19 Years of Compassionate Community Eye Care Services
Since 2002 to 31st March 2022

Year	Paying OPD in Hospital	Free OPD in Camp Site	OPD in Vision Centre	Paying Surgery in Hospital	Free Adult Surgery in Hospital	Free Pediatric Surgery	Free Glass Distribution	Free School Children Screening	School Children Identified	Training to School Teacher	Training to Anganwadi Workers & ASHA Worker	Training to Forest Animators/OAs	Training to Doctor
2002	614	1,919		219	441	-	10	192	62	-	-	-	-
2003	10,173	7,746		289	553	-	31	251	99	-	-	-	-
2004	11,694	7,886		385	1,176	-	112	5,620	349	11	-	-	-
2005	12,691	15,330		339	3,858	3	179	15,581	671	70	25	-	10
2006	13,650	12,917		271	4,156	5	132	5,303	502	42	50	-	17
2007	14,314	14,381		343	3,699	18	144	17,577	640	122	61	-	38
2008	16,206	22,207		372	4,351	27	254	8,172	378	106	79	-	19
2009	17,242	27,451		329	5,808	143	599	16,722	644	163	117	-	21
2010	19,161	9,743		345	4,795	156	484	2,83,248	19,483	412	1,590	-	9
2011	23,149	29,442		418	6,892	63	501	24,177	999	91	317	-	41
2012	24,387	22,179		448	9,764	79	534	26,721	1,092	319	193	-	99
2013	28,046	28,111		492	8,937	31	677	41,112	1,509	-	-	1,585	31
2014	28,101	29,931		386	7,394	175	411	37,811	1,269	-	-	441	32
2015	30,518	30,900		389	9,490	102	1,209	41,268	1,167	-	635	-	14
2016	33,577	33,997		386	10,173	127	1,349	59,058	3,133	881	28	10	46
2017	34,599	33,424		345	9,470	132	3,257	70,129	3,951	1,861	164	-	35
2018	35,117	33,511	4,396	398	8,818	179	5,801	99,822	8,834	-	398	50	46
2019	36,872	16,537	8,009	315	7,265	124	3,032	79,441	3,711	436	733	83	52
2020	14,885	5,030	5,692	479	3,135	19	779	6,721	841	-	-	-	-
2021 (March)	4,673	940	1,164	89	673	-	-	-	-	-	-	-	-
2022 (March)	12,117	12,315	5,482	831	5,649	14	817	-	-	-	-	-	-
TOTAL	4,21,786	3,95,897	19,261	7,037	1,16,497	1,397	20,312	8,38,926	49,334	4,514	4,390	2,169	510

Primary Eye Care Centre of Kalinga Eye Hospital in Dhenkanal & Angul district of Odisha state.



Kalinga Eye Hospital

Hospital

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